SEAPONY FARM
Volunteer Satisfaction Survey

Dear Volunteer,
You have served a critical role in the success of our program! We would like your input; your suggestions are important to us. Please help us to make your experience here more enjoyable and increase the quality of our program to our participants by completing this survey and returning it to the box in the tack room. Thank you!

1. Please circle your current volunteer role(s).
Sidewalker Horse leader Barn Volunteer Office Facility Other _____
Length of time you have been volunteering _____

2. Which of the following most accurately describes your initial reason for volunteering?
- ❑ Working with program participants
- ❑ Working with horses
- ❑ Appreciation/feedback from program participants
- ❑ Seapony Farm culture and environment

Please indicate your response by circling: 1 being least - 5 being most.

3a. How well prepared did you feel by the orientation and training you received for your volunteer role? **1 2 3 4 5**

3b. Sidewalkers – do you feel you receive adequate information on your rider's goals & lesson activities? **1 2 3 4 5**

3c. Horse Leaders – are you satisfied with the pertinent information you receive regarding your horse behavior, handling techniques, tack, etc. **1 2 3 4 5**

3d. How critical do you feel your weekly attendance is to the success of your rider?
1 2 3 4 5

3e. How would you rate the effectiveness of our communication with volunteers?

Telephone substitution calls **1 2 3 4 5**

Beginning of session confirmation letter **1 2 3 4 5**

Weekly update e-mails **1 2 3 4 5**

Special events **1 2 3 4 5**

Suggestions for increasing communication:_____

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NANTUCKET THERAPEUTIC EQUESTRIAN CENTER, INCORPORATED 501(c) (3) d.b.a. Seapony Farm **seaponyfarm.com**
21 Crooked Lane Nantucket MA 02554 mailing address: Box 23 Nantucket MA 02554 **Catherine E. Conte,** Program Director **508-751-2850**
NARHA Center Member *Appreciating the power of the horse to change lives.*

3f. How would you rate the level of appreciation that you feel from Seapony Farm staff?
1 2 3 4 5

3g. Do you feel that the valuable contribution of your time is effectively utilized?
1 2 3 4 5

4. Would you attend educational programs for volunteers? ❑ Yes ❑ No

5. In which areas would you like to enhance your learning and development?
(check all that apply)

❑ Horse handling and horse behavior
❑ Learning more about rider disabilities
❑ Equine health and management
❑ Barn management
❑ Learning more about riding skills
❑ Other suggestions:

Additional Comments Welcomed

Name: (Optional) _____